1. What are the potential top-five sustainability issues for this client? (Refer to slide four.)

2. What are the best practices and tools to address these five issues? (Refer to slides 10-19.)

3. What are the business and government sustainability-related regulations for the client's industry (higher education)?

The top 5 sustainability issues for the client (a university with 7,000 staff and 50,000 students) are:

1. Curriculum (core) development
2. Sustainable buildings and resilience
3. Campus engagement
4. Energy and emissions
5. Industry partnerships

To address these issues, the best practices and tools include:

* Establishing sustainability metrics and indicators
* Identifying industry standards and trends
* Developing an ESG maturity roadmap and assessment
* Pursuing green ratings and certifications
* Conducting thermal and energy modeling
* Performing Scope 3 emissions assessments
* Utilizing a sustainability maturity model
* Implementing a digital sustainability index

The key business and government sustainability-related regulations for the higher education industry include:

* National greenhouse and energy reporting
* Large scale generation certificates reporting
* National pollutant inventory reporting
* Modern slavery act
* Tertiary education facilities management association reporting
* Carbon neutral reporting